

**SCHEDULE 6.6
TO THE
COMPREHENSIVE INFRASTRUCTURE AGREEMENT
CRITICAL MILESTONES**

Critical Milestones

This is Schedule 6.6 (Critical Milestones) to the Comprehensive Infrastructure Agreement between the Commonwealth and Vendor (the “Agreement”).

The actual Service Commencement Date is determined in accordance with Section 1.5 of the Agreement. In addition, upon the conclusion of the Interim Phase, the Parties may mutually agree to adjustments to the completion dates set forth in the table below for the Critical Milestones.

FUNCTIONAL SERVICE AREA	CRITICAL MILESTONE DESCRIPTION	RELATIVE MONTH FROM SERVICE COMMENCEMENT DATE (SCD) / EFFECTIVE DATE (EFFD)
Cross-Functional	Procedures Manual	SCD+3
Disaster Recovery	Disaster Recovery Test at SWESC, DR Test Results Issued	SCD+15
Facilities	Richmond Plaza Building migration complete	SCD+12
Human Resources	Offer letters extended to VITA employees (120 days to accept)	SCD-1
Security Services	Enterprise Security Operation Center (ESOC) complete	SCD+12
Security Services	Enterprise vulnerability assessment program operational (VAP)	SCD+14
Security Services	Computer Security Incident Response Center (CSIRC) Complete	SCD+15
Help Desk	Production incident management system/ SPOC help desk (SWESC)	SCD+14
Desktop Computing	Begin desktop refresh	SCD+8
Desktop Computing	Complete of Desktop Refresh (90% Complete of Eligible)	SCD+32
Messaging	Single agency-wide address list (Global Address List)	SCD+9
Messaging	Enterprise agency-wide messaging system cutover 90% of Eligible complete	SCD+35
Mainframe / Server	Server consolidation complete (90% complete of eligible)	SCD+35
Data Network	Enterprise NOC	SCD+14
Data Network	MPLS Service Offering established	SCD+14

SCHEDULE 6.6 TO THE COMPREHENSIVE INFRASTRUCTURE AGREEMENT
CRITICAL MILESTONES

FUNCTIONAL SERVICE AREA	CRITICAL MILESTONE DESCRIPTION	RELATIVE MONTH FROM SERVICE COMMENCEMENT DATE (SCD) / EFFECTIVE DATE (EFFD)
Data Network	Complete Agency LAN migration (90% complete)	SCD+30
Voice/Video Services	VoIP (90% complete)	SCD+63